Welcome to



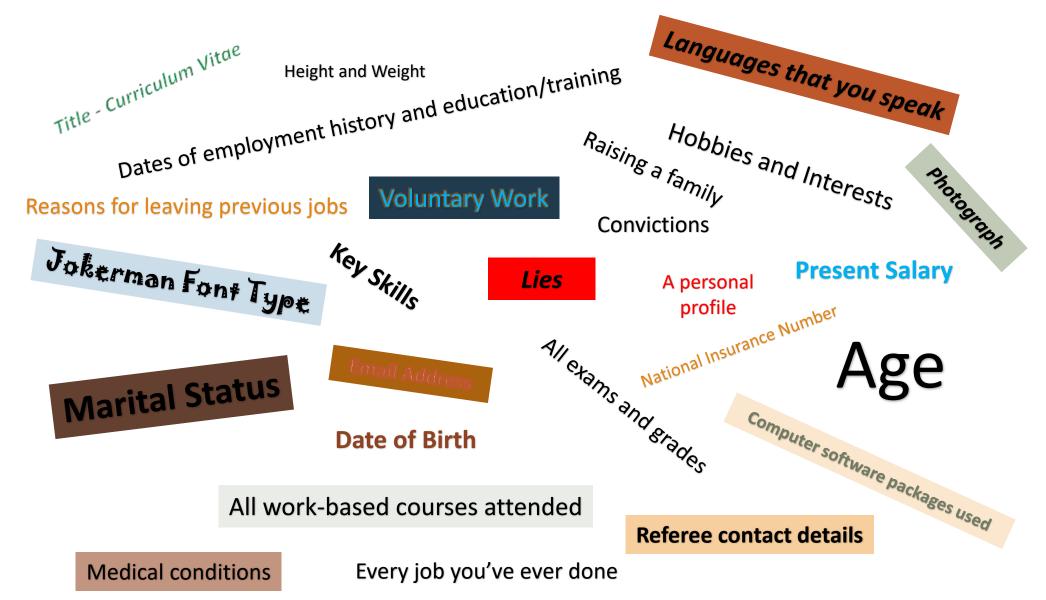


Workshop Aims

- To give you the confidence in building, updating and tailoring your CV, and applications.
- ➤ Gain an understanding of applicant tracking systems and how recruiters/hiring managers search.
- To provide you with an understanding of what employers are looking for when screening your CV.
- Help you identify and promote skills and experiences when applying for opportunities.



What should, or should not, be included?



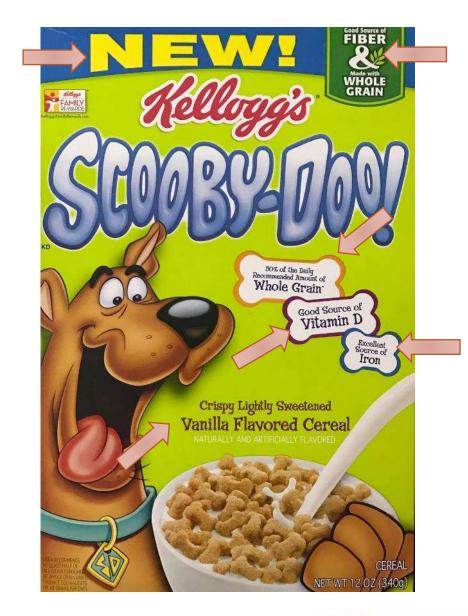
What is a CV?

- Opportunity to sell skills and time
- > First point of contact
- Way of promoting
- Getting an interview



It's an advert!









The life of a CV

Creating the CV

Targeted to vacancy

Sent to recruiter

Short listed

Interview





Amanda Smith

07766889900 mandysmith@net.com

Profile

A caring and helpful person who enjoys meeting different types of people, having the ability to manage and prioritise a varied workload and who enjoys the challenge of new tasks. Has the ability to work well under pressure while maintaining the quality of service effectively. Possessing an outgoing personality and able to work without supervision, self-motivated and computer literate, always working to the best of abilities. Enthusiastic about learning skills and building on various experiences. Trustworthy, <u>punctual</u> and committed to customer satisfaction.

Skills

- · Communication written and verbal, including the ability to build rapport easily
- · Time-management and prioritising workload to ensure daily tasks are completed to correct deadlines
- · Budgeting Household and personal, the ability to manage money effectively
- · Managing conflict, the ability to adapt communication to the needs of others and actively listen
- · Keeping calm under pressure, able to keep myself and others calm within pressured environments
- · Excellent IT skills including Microsoft Word, PowerPoint and Excel

Career History

Raising a family 2010 - Present

During this time, I was a full-time parent to my three children.

Experience includes:

- . Managing the household budget to ensure bills were paid on a regular basis and on time
- · Preparation of daily meals to meet with nutritional needs
- . Organise time schedule to ensure all tasks of the day are completed
- · Planning of frequent social, recreational and educational events

Qualifications

Level 2 in Basic IT

8 GCSEs at A-C including English and Maths

Training

Health and Safety

Manual Handling

Basic First Aid

Volunteering

Volunteer at the local charity shop Rainbows, duties included serving customers and restocking shelves.

Hobbies

Theatre trips, meals out with friends to try new cuisines, travelling to European cities, <u>swimming</u> and cycling with the family

Title and contact details

Tina Jones

45, Mangrove Tree Crescent,
Gateshead,
Tyne & Wear NE8 1AX

lazygamer@antiwork.com

Tel: 0191 123456 Mob: 07123 456 781



Mandy Smith

Godalming, GU1 07766889900

mandysmith@hotmail.com

uk.linkedin.com/in/mandy_smith9889



Profile

Hardworking individual who works well on my own or as part of a team. Can provide excellent customer service and looking to gain experience in retail or other roles.

Commercially aware and customer focussed Retail Assistant who always aims to exceed customers' expectations and has a genuine care and interest in meeting customers' needs. Enthusiastic and quick to develop a strong product knowledge and actively endorses key offers and promotions in-store. Persuasive and sales focussed, performing efficiently and remaining calm when working under pressure to meet targets. A team player who enjoys being a role model to colleagues, identifying ways to help the team and take action to make sure that they deliver their best.



Skills

Practical Skills	
General repair and building work	Merchandising
Forklift Truck licence in Counter Balance/Reach	Painting and decorating
Loading and unloading of goods	Maintaining equipment and machinery
Mending and repairing of equipment	Assembly work
Diagnosing faults and testing equipment	Handling materials or equipment with precision and speed
General warehouse duties	Quality control
Food and beverage service	Food preparation/catering
Bar work	Basic Food Health and Hygiene awareness
Awareness of First Aid	Health and Safety at Work awareness
Hygiene operations and use of cleaning equipment	Manual handling
Passenger carrying	Multi drop experience

- Relevant to position
- Experience in a word (Capability)
- NCS Job Profiles "what it takes"
- Bullet points



Experience - headings

Jan 1999 – Dec 2002 Worldwide Foods Ltd

Senior Sales Team Leader

Bar Staff / Cleaner The Gateshead Arms 2010 – 2011

Volunteer Retail Assistant (P/T)
Charity Shop, Sunderland

2014 - to date

- Chronological order
- Most important information first
- No more than 10 years
- Beware short dates and gaps



Experience

- Accomplishments
- Evidencing Capability
- NCS Job Profiles "What you'll do"
- Key words
- Action words





Key words and Action words

- Job profile
- Organisation mission statement and website.
- NCS Explore Careers
- 7 10 keywords recommended



Achieved Installed
Responded Assisted
Served Developed
Organised Initiated
Collected Analysed

"Designed and developed marketing strategy within the organisation which resulted in...."



Qualifications and Training

- Relevant to role
- Most important first
- Not Employability
- Grades?





Other information

- Driving licence
- References
- Hobbies

"I like reading, sports and socialising"



"In my spare time I enjoy reading science fiction, playing cricket with my local team, and taking part in various community group activities, such as beach cleaning and visits to the theatre"



Application

- Should they use a cover letter?
- PDF or Word?





Microsof J. Cartenzarita, CPA

Chief the distance of the control of the control

Exp. notice (**O within prove once and builting works use for resolutions, and testing sing, coessit, reinand connecting some settle causes. As a globe strategy beat to all the brace-traced by most experience execute the formula or little deflor images. Hende on the with excellent images and a connectication skills dealing with all levels with interpretability and experience of the province of delivering results.

- A Corporate Administration
- at Lated Assurance Framerical Programme & Argebook
- J. J. &L. Osmardin J. & Marcsychiem
- J. Budge Ferventury & Medding
- □ Process Re-engineerow,

- U France Octoberion
- U. Bound Indiane.in
- U. Jan it Selection, Development & Robinton.
- U. Margari & Acquisitons
- □ Cortio s & Compliance

Pent timpal Experience

67.5h hid in Ball mark, 10

National Fresent

Political of the managing of distance of decounting, again that managine and considerates have no many and managine planning of actions with the managine of t

- I will understill the of control to New York hotel private emitty from key heint of contact for all it handal, the least and human resonantiemetic difference.
- Restructions, congruente dont such and \$2 multion in annual interest savings.
- Smalified corport a singure webling 31 million in annual tex savings.
- Garran of he which motification receives (99% congressed amount growth) decrease, wanter where the amount growth.
- Lead consolidation of multi-vite operations into single Bubinsone beadquarters, including reconstiniting entire finance, and legal functions of internet land operations of S2 million.
- Uwu and measure 7-was alkalogus plant methalog go-to-maket shalogusa and new product launcusa.
- Deserved at en regerization emperitation plans
- Not good energies through leviral second largest customers (20% of resonance), much manner constraint profitability
 and passing cash low. Not at modern of figure contents with some customers with a some investment information and
- Ball, world-class Figures, organization while establishing company's Tractic, accounting, reparting compliance and
 risk management functions.
- Davids and single scienced armines models which provide insighted vision into furne torocores.
- Created comprehensive reporting pracess for bound of encours and sharsheaders; concernate all heard in director meeting conducts.

With the Water City CA

Land to the land

Tree Proposition of Propriet

Directed all Finance operations for V sa line corporate functions including Executive. Finance, Risk Legal, Strategy and Human Remonests with total annual expense budget of \$700 million. Directed many of the responsible for all Vice. International management reporting global pudgeting and forcessing processing.

- . Pinned lend for Visa has manyer and IPO
- Negarater, Taxanokory and Trackmark agreements between Visc free and Visa Lampe
- Stronged and francial planning process raducing character forcess programion by 33%.

Aesthetics

- White space
- Justification
- Font
- Colour use
- Unnecessary wording
- Spelling





Content – where to find this?

- <u>Dayjobs</u> or <u>Monster</u> CV templates.
- National Careers Service Explore Careers.
- Advertised Job specification.
- Company website values, mission statement, press releases.
- Action word lists.









What happens next...?



Applications

- Customer makes application via online job boards
- Application is received by organisation via inbox or ATS (Applicant Tracking System)
- Application is reviewed by:
 - ATS ranking CV's based on keyword identifiers
 - Hiring Manager browsing CV based on previous work history and/or standout keywords against job requirements
 - Recruiter (internal or external) completing the above, however may likely call to have a brief conversation to clarify any information etc.



Applications STAR Method

- Situation The situation you had to deal with
- Task The task you were given to do
- Action The action you took
- Result What happened as a result of your action and what you learned from the experience

ALWAYS USE THE STAR METHOD WHEN POSSIBLE



Gemma Muscat New Horizons Primary School



TEACH PORTSMOUTH

SUPERCHARGE YOUR EMPLOYABILITY SKILLS

- First impressions count
- Do your research
- Be clear about your reason for applying for the role
- Be prepared with questions
- Smile, smile, smile





Questions?

